

Privacy & Terms

Privacy Policy:

The Hull Lifesaving Museum does not collect personally identifying data such as names, addresses, and the like, except when voluntarily submitted by website visitors.

When you place an order in the online HLM Store, we request your name, billing address, shipping address, credit card number and expiration date, and email address. We consider this information to be private, and we keep this information on a secure server to protect it from outside parties. We use the information only for the limited purposes of processing your orders, administering our site, and notifying you of products or special offers that may be of interest to you. We do not share your private information with anyone.

As a service, HLM offers members, donors, friends, and on-line visitors, the opportunity to subscribe to our online news bulletins, a service hosted by Constant Contact, which has agreed to use the e-mail address you provide only to send our e-newsletters to you. You may choose to unsubscribe by following the instructions on each newsletter.

HLM may revise its Privacy Policy at any time. Such revisions may arise in response to changes in the law, policy, or other factors. We recommend that you periodically visit this page to review our most current policy.

Refund Policy:

The following Refund Policy is in effect for all purchases made from HLM.

For Merchandise: Merchandise may be returned up to 30 days of the original date of purchase. All sale items are non-returnable. Please make claims for damaged merchandise or incorrect merchandise within 5 days of receipt of goods. Ship to: Hull Lifesaving Museum, PO Box 221, Hull, MA 02045.

For Education Classes and Youth Rowing: Registration is final. Refunds are given only if space can be filled by someone on a waiting list or if a class is cancelled due to insufficient enrollment.

For Memberships: Memberships are non-refundable and non-transferable.

For HLM Event Tickets: Sales of event tickets/registrations are final. No refunds or exchanges on advanced ticket sales will be granted.

Refund Policy:

Returns on store merchandise will only be accepted with receipt and in resalable condition. Credit will be issued on the credit card used for the original item(s) (shipping cost is non-refundable). Customers pay return shipping cost except for the case that damaged or incorrect items were shipped.

Shipping Policy:

Within the United States: HLM Store ships every Wednesday and Friday except on major U.S. holidays. All orders will be shipped USPS unless otherwise indicated. Please allow 7-10 business days for ground delivery. We will contact you in the event of a delay. A valid U.S. address is required.

Please note: For expedited shipping: Please call the HLM Store at (781) 925-5433 from Monday through Thursday, 9am – 4 pm EST.

International Orders: Shipments outside the continental United States are priced individually.